Course Syllabus

Foundations of Mindfulness and Resilience: Science and Practice

Faculty Information

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Course Information

Course Number

HCR 294/HCR 170

Course Title

Foundations of Mindfulness and Resilience: Science and Practice

Credit Hours

3 Credit Hours

Course Modality

iCourse / oCourse

Prerequisites

None

Corequisites

None

Course Description

This course introduces students to the practice of mindfulness as a means of developing greater resilience to challenges in life, school and the workplace; managing stress, creating stronger relationships; and for overall mental health and well-being. Based in the science and practices of mindfulness-based stress reduction, this course provides an introduction to the principles, practices, benefits, and applications of secular mindfulness.

General Course Overview/Objectives

This class is designed for students either starting or continuing a mindfulness practice. Students will first learn the history and origins of mindfulness as a practice and philosophy. This will include both spiritual and secular traditions and include the science of mindfulness, stress, and their effects on the human central nervous system and mental, physical, emotional and behavioral health and well-being. Students will explore and critically evaluate the current trends in mindfulness-adjacent wellness practices. Finally, they will learn about and begin developing practices around the benefits of mindfulness practice for greater academic, personal and professional development, including but not limited to emotional resilience, mental focus, interpersonal relationship management and leadership development.

Student Learning Outcomes

At the completion of this course, students will be able to:

- 1. **Define** the history and philosophical tenets underpinning both spiritual and secular mindfulness practice;
- 2. **Recognize** *how* theory and research support the benefits of mindfulness practice;
- 3. **Describe** the practices and benefits of mindfulness practice;
- 4. Apply an informed mindfulness practice of their own;
- 5. **Describe** how mindfulness training can help them in their own lives and careers;
- 6. **Identify** the connections between mindfulness, stress, resilience, connection and sense of belonging.

Course Materials

Required Materials

Assigned readings and videos

Optional Materials

• *Highly recommended*: mobile device-accessible meditation app (Meditation, Headspace, Calm or Insight Timer). Free versions are available on Apple and Android app stores.

General Topic Schedule

	Outcome(s)	Topics/Lessons	Activities	Assignments
Week 1	Learners will:	Getting Started	Read/watch: Welcome to	Daily practice +
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			HCR 294	mindfulness journal #1: As I
	• understand course goals,	Course structure and	Review: syllabus	begin learning about
	objectives, and learner	navigation; syllabus	Review: Course Resource:	mindfulness, what am I
	outcomes.	review; introduction to	Class Community Forum	curious about today? As I
	understand course structure,	mindfulness.	Review: Class Resource:	begin learning about
	expectations, and		Class Yellowdig Community	mindfulness, what am I
	deliverables.		Read/watch: Module 1	excited about? How am I
	understand course navigation		overview	mindful in my daily life?
	and learning tools.		Read: What is mindfulness?	Yellowdig discussion #1:
				introductions

Week 2	reflect on their learning needs and motivations in taking this course. Learners will be able to: identify the roots of historical and modern mindfulness. understand the similarities and differences between philosophical, religious, and secular mindfulness traditions, their origins and histories. identify and discuss the benefits of mindfulness. define the human stress response and discuss how mindfulness regulates this response. recognize and identify their stressors and stress responses.	What Is Mindfulness? Defining mindfulness (cont.); mindfulness through history, philosophy and religion; modern secular mindfulness; mindfulness-based stress reduction; benefits of mindfulness; the human stress response.	Read: History, Philosophy, and Spiritual Contexts of Mindfulness Read: Mindfulness and Reflection Watch: Mindfulness in Everyday Life Read: The Mindfulness Attention Awareness Scale Read/Watch: Module 2 overview Read: Western Secular Mindfulness/Evidence-Based Mindfulness Read: Benefits of Mindfulness Read: Stress: Types and Causes Read: Stress and Its Impacts Read: The Neuroscience of Stress Try: Box breathing Watch: How Anxiety Affects the Brain Watch: Neuroplasticity Watch: Emotions and the Brain: What is the Limbic System? Watch: Mindfulness in Everyday Life Read: Considering the Possibilities: The Attitudinal Foundations of Mindfulness	Thought Exercise # 1: What did you learn about yourself and your relationship to mindfulness from the MAAS? Were there any surprises? Did it shift your perspectives in any way? Other: Download and complete MAAS Daily practice + mindfulness journal #2: 15-minute guided tune-in practice Reflection paper #1: Mindfulness, History and Culture Yellowdig discussion #2: respond to critiques (objectively noting which you think may be valid and invalid (and why) in SciTech Daily, Mindfulness Myth? Philosopher Challenges its Core Principles
Week 3	Learners will be able to: • identify the nine attitudinal foundations of mindfulness. • connect attitudinal foundations to real-life situations. • explain relevance of attitudinal foundations to development of a mindfulness practice. • discern between structured and unstructured mindfulness practices. • describe types of mindfulness practice. • explain how mindfulness practice affects the central nervous system (stress response) or the brain's neurochemical pathways (hormone release).	Practicing Mindfulness The attitudinal foundations of mindfulness; mindfulness exercises and practices.	Read/Watch: Module 3 overview Read: The Attitudinal Foundations of Mindfulness Read: Developing Mindfulness Read: Mindfulness Practice Essentials Try: Body scan meditation Watch: The Nine Attitudinal Foundations of Mindfulness Watch: Exploring Interoception	Daily practice + mindfulness journal #3: the body scan meditation Reflection paper #2: Exploring the Attitudinal Foundations of Mindfulness Yellowdig discussion #3: mindfulness in daily life
Week 4	Learners will: • practice exercises to	Attending to the Present Attitudinal foundations:	Read/watch: Module 4 overview Read: Non-judging	Daily practice + mindfulness journal #4: mindful eating
	reinforce the attitudinal foundations and mindsets of	beginner's mind, non-judgment, patience;	Read: Beginner's mind Read: Patience	Yellowdig discussion #4: beginner's mimd

	beginner's mind,	cultivating a sense of	Read: Attending to our	Thought exercise #2:
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	non-judgment and patience. • describe the connection	wonder and curiosity, lack	Senses	Considering the Possibilities: Attitudinal Foundations
	1	of expectation; guided	Try: Raisin meditation	Attitudinal Foundations
	between beginner's mind,	imagery meditation;	Try: Five-Senses meditation	
	non-judgment and patience	five-senses meditation;	Try: Tuning in	
	and attainment of a more	raisin meditation (shift	Read/listen: Forest bathing	
	mindful perspective and	focus); slowing down and	Read: Why Wonder and awe	
	practice in life.	attending to the moment;	may be the cure for worry,	
	describe connections between	rumination (past) and	<u>fear and narcissism</u>	
	worry, rumination, anxiety,	worry (future); attendance		
	dwelling on the past or future,	to the sensations of the		
	and stress.	body: mindful walking,		
		body scan meditations;		
		attending to the senses and		
		present moment: raisin		
		meditation and resting in		
		awareness (mindful		
		hearing, mindful thinking);		
		falling leaves meditation;		
		guided meditation for		
		stress attenuation.		
Week 5	Learners will:	Acceptance and What is	Read/watch: Module 5	Daily practice +
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	recognize connections		overview	mindfulness journal #5:
	between trust, acceptance,	Attitudinal foundations:	Read: Trust	Leaves in a stream meditation
	non-striving letting go, and	trust, acceptance,	Read: Acceptance	Yellowdig discussion #5:
	greater resilience to adversity	non-striving, letting go;	Read: Non-striving	Catastrophizing
	and challenge.	mountain meditation;	Read: Letting Go	Thought exercise #3:
	define resilience and identify	introduction to resilience;	Read: Mindfulness and	Considering the Possibilities:
	moments of resilience within	connection between	Resilience	Attitudinal Foundations
	their lives.	mindfulness and resilience;	Read: Acceptance, Letting	
	practice exercises to	practicing letting go;	Go, Change and Resilience	
	reinforce the attitudinal	thinking (and	Read: The Myth of the	
	foundations and mindsets of	overthinking): attending to	Empty Mind	
	trust, acceptance, non-striving	our thoughts but not being	Watch: Intrusive Thoughts	
	and letting go.	defined or driven by them;	and Overthinking: The Skill of	
		catastophizing	Cognitive Defusion	
		(neuroscience recap); the	Watch: <u>Catastrophizing:</u>	
		myth of the quiet mind.	How to Stop Making Yourself	
			Depressed and Anxious	
			Watch/listen: <u>The Science of</u>	
			Making and Breaking Habits	
Week 6	Learners will:	Mindfulness and the Self	Read/watch: Module 6	Daily practice +
WEEK U			overview	mindfulness journal #6:
	explain connections between	Attitudinal foundations:	Read: Gratitude	guided meditation for
	self-compassion and	compassion, gratitude;	Read: Compassion	self-compassion and
	resilience.	practicing compassion for	Read: The Importance of	lovingkindness
	recognize connections	self and other; Kristen Neff	Self-Care	Reflection paper #3:
	between mindfulness and	self-compassion exercises.	Read: The Importance of	self-compassion
	self-compassion.	Self-compassion exercise;	Accomplishment and Pride	Thought exercise #4:
	recognize how and why	mindfulness and	Try: Kristen Neff's	Considering the Possibilities:
	self-judgment and criticism	introspection; what drives	self-compassion exercises	Attitudinal Foundations
	inform their own inner	the behaviors I don't like	Watch: Why Compassion	Quick exercise: writing a
	narratives	of my own; importance of	Matters	letter of empathy and
	• identify times when	self-care: stress	Watch: How do I love	compassion to yourself (from
	narratives are harmful or	fingerprints, attitudes and	mvself?	Kristen Neff toolkit)
	1		I —	
	non-productive.	behaviors; leadership and	Watch: The Space Between	Yellowdig discussion #6:
	• explain the concept of fear as	being a team player;	Self-Esteem and Self Compassion: Kristin Neff	empathy and self-compassion
	a stressor.	strengthening	Compassion: Kristin Neff Watch: Mindfulness	
	practice mindfulness-based strategies for dealing with	relationships; the connection between	Watch: <u>Mindfulness</u> , <u>Compassion and Resilience</u> :	
	strategies for dealing with	Connection Detween	Compassion and Resilience:	l

	self-judgment or the 'inner critic'.	compassion, gratitude, and prosocial behaviors.	Coming Home through Mindful Self-Compassion	
			Watch: The Art of Practicing	
			Gratitude and Life's Simplest	
			<u>Pleasures</u>	
Week 7	Learners will:	Mindfulness and Others	Read/watch: Module 7	Reflection paper #4:
WCCR /	describe connections between mindfulness and improved relationships, greater connection, and greater empathy and compassion for others. describe connections between mindfulness and greater productivity, workplace or social environments, and ability to work with and lead others. build the knowledge and skills to continue their mindfulness practices reflect on the changes mindfulness training has brought within their own lives.	Conflict resolution; mindfulness and the objective, rational mind; mindfulness and overwhelm, burnout or fatigue (grief and eco-fatigue, etc); mindfulness for empathy and understanding; Just like me meditation; compassion, empathy, and the expansive model of mindfulness; the ripple effect of mindfulness Mindfulness and relationships; mindfulness, leadership and the workplace; mindfulness and focus, productivity, creativity, innovation; mindful communication;	overview Read: Mindfulness and Productivity Read: Mindfulness and Relationships Read: Mindfulness, Empathy and Conflict Read: Mindful Communication Read: The Expansive Model of Mindfulness Watch: Compassion for a Lonely World: Moving From Empathy to Compassion Watch: Mindfulness, Compassion and Resilience: Addressing our Emotional Hygiene Watch: Compassion for a Lonely World: Resilience of the Human Condition Watch: Compassion for a Lonely World: Finding Hope Watch: Mindfulness in a World on Fire Read: Practicing Mindfulness	Considering your practicewhat has shifted? Other: Download and complete MAAS
			in Addressing the Biodiversity Crisis	

Course Grading

Methods of Instruction

This course uses Canvas for the facilitation of communications between faculty and students, submission of assignments, and posting of grades. The course site can be accessed at https://my.asu.edu or https://canvas.asu.edu.

Activities in this course include discussion/presentations; textbook and supplemental readings; individual and group activities; and case scenarios.

Methods of Evaluation

Assessment Type	Number in Course	Total Course Value (200 points)
Discussion Boards	6	60 (10 pts. each)
Reflection Papers	4	80

		(20 pts. each)
Daily Practice/ Mindfulness	6	30 (5 nts. each)
Journal		(5 pts. each)
Thought Exercises	4	20
		(5 pts. each)
Mindfulness	2	10
Assessments		(5 pts. each)

Description of Assessments

- **Discussion Board Participation:** every week, students will complete one original, thoughtful discussion board post (one or two paragraphs) based on the week's provided prompt. Include at least one cited reference from an article (popular press or scholarly article) to support any claims or support your assertions. For full discussion board participation points, each student must thoughtfully reply to two other posts or comment threads. Discussion boards opens on Sunday; initial posts are due by Wednesday, and responses are due by the board's closing on Saturday.
- **Reflection papers:** students will be responsible for submitting four reflection papers. These papers will be 1-3 pages in length and ask students to reflect upon their own experience or insights on the week's exercises, readings, videos, or a combination. Note: see sample reflection paper here.
- Thought exercises: four times over the course of the semester, students will complete a thought exercise assignment. Shorter and less formal than reflection papers, these exercises will ask students to contemplate their own understanding or interpretation of a central practice or philosophical pillar (attitudinal foundations) of mindfulness or reflect upon their own practice.
- Daily practices + mindfulness journals: the only way to learn and benefit from mindfulness is to practice regularly. Students will commit to completing daily mindfulness exercises designed to cultivate and strengthen greater mindfulness practice. Daily brief reflections (1-2 paragraphs) in their mindfulness journals will chronicle insights, raise or grapple with questions, and reaffirm their developing practices. Mindfulness journals are submitted on Saturdays by midnight each week. At least five entries per week required for full credit.
- Assessments: both at the beginning and end of the course, students will take the Mindfulness Attention Awareness Scale (MAAS), a self-administered and scientifically validated tool, in order to quantifiably measure any changes in perceived level of mindfulness. Scores are not recorded for grading purposes; students receive points for completion.

Grading

Grading			
	Grade	Percentage	Points Range

A	90 – 100%	180 – 200
В	80 – 89%	160 – 179
C	70 – 79%	140 – 159
D	60 – 69%	120 – 139
E/F	59% and below	138 and below

Grading Procedure

Grades reflect your performance on assignments and adherence to deadlines. Graded assignments will be available within 72 hours of the due date via the Grades tab in Canvas.

Course Policies & Procedures

Online Course

This is a course that requires active participation online through engagement with readings, videos, and contribution to group discussion posts. Please note that there are no face-to-face components and the course will be conducted using online technologies.

Weekly course modules open on Sundays at 12:01 am. Unless otherwise noted, assignments (weekly reflection journals and papers) are due by 11:59 pm on Saturdays. Initial discussion board posts are due on Tuesdays at 11:59 pm and responses are due on Fridays at 11:59 pm. All times are AZ Mountain Standard Time. As Arizona does not observe Daylight Savings, please be aware of time changes.

Communicating With the Instructor

This course uses a Canvas discussion board called "Hallway Conversations" for general questions about the course. Prior to posting a question, please check the syllabus, announcements, and existing posts. If you do not find an answer, post your question. You are encouraged to respond to the questions of your classmates.

Email questions of a personal nature to your instructors. You can expect a response within 48 hours (weekends excepted). We are also available via Zoom. We look forward to engaging with you!

Email and Canvas Inbox

ASU email is an official means of communication among students, faculty, and staff (http://www.asu.edu/aad/manuals/ssm/ssm107-03.html). Instructor correspondence will be sent to your ASU email account or through the Canvas Conversations Inbox tool. Please ensure that your Canvas notification preferences are current at the beginning of each semester (for more information see https://community.canvaslms.com/docs/DOC-10624-4212710344).

Students are expected to read and act upon messages in a timely fashion. Students bear the responsibility of missed messages and should check their ASU-assigned email and Canvas Inbox regularly.

Campus Network or Canvas Outage

When access to Canvas is not available for an extended period of time (greater than one entire evening) you can reasonably expect that the due date for assignments will be changed to the next day (assignment still due by 11:59 pm).

If an outage occurs, it is expected that you will confirm that the outage is with the University and not your local internet service provider. To monitor the status of campus networks and services, please visit the System Health Portal (https://asu.service-now.com/sp?id=services_status). If a system-wide ASU outage is NOT listed, you are responsible for contacting the ASU Help Desk to report and troubleshoot the issue. By contacting the help desk, a request case number will be created for you, which serves as an important documentation of your attempt to resolve any technical problems in a timely fashion. You may be required to forward this documentation to your instructor.

Course Time Commitment

Coursework includes all learning activities including reading, watching videos, studying, and completing assignments. Arizona Board of Regents (ABOR) requires 45 hours of coursework per credit for college-level courses, which translates to:

- 1 credit hour = 45 total hours
- 2 credit hours = 90 total hours
- 3 credit hours = 135 total hours
- 4 credit hours = 180 total hours
- 5 credit hours = 225 total hours
- 6 credit hours = 270 total hours

ASU courses range in length from 6 weeks to 15 weeks.

Absences and Late or Missed Assignments

Students are expected to actively participate in all learning activities and assessments within the timeframe specified in the course schedule. Failure to participate or submit assigned work may impact your ability to achieve course objectives which could affect your course grade. An absence or lack of participation, excused or unexcused, does not relieve a student of any course requirement. Regular engagement in learning activities and adherence to assignment/test due dates are the student's responsibility. Please follow the appropriate University policies to request an accommodation for religious practices (http://www.asu.edu/aad/manuals/acd/acd304-04.html) or to accommodate a missed assignment due to University-sanctioned activities (http://www.asu.edu/aad/manuals/acd/acd304-02.html).

Notify the instructor BEFORE an assignment is due if an urgent situation arises and the assignment will not be submitted on time. Published assignment due dates (Arizona Mountain Standard time) are firm. In graded courses, assignments submitted up to 7 days after the due date will receive a 50%-point deduction. Assignments submitted after 7 days will receive zero points, but must be submitted to meet course requirements.

Submitting Assignments

All assignments, unless otherwise announced, MUST be submitted to the designated area of Canvas. Do not submit an assignment via other methods unless specifically directed.

Use of Electronic and Smart Devices During Exams

All electronic and/or smart devices (examples include, but are not limited to cell/mobile/smart phones, tablets, watches, smart glasses, etc.) are prohibited during the exam and must be placed with belongings in the area designated by faculty for the duration of the exam. Unless otherwise specified by faculty, handheld calculators are also prohibited.

To minimize distractions during the exam, please ensure that phones and other digital devices are silenced or turned off during the exam (not placed on vibrate).

Prohibited aids are any devices or materials that may be helpful in taking the exam. Using, accessing, or attempting to access any prohibited aids is a violation of academic integrity.

Drop and Add Dates/Withdrawals

This course adheres to a set schedule and may be part of a sequenced program, therefore, there is a limited timeline to drop or add the course (https://students.asu.edu/academic-calendar). Consult with your advisor and notify your instructor to add or drop this course. If you are considering a withdrawal, review the following ASU policies:

- Withdrawal from Classes (http://www.asu.edu/aad/manuals/ssm/ssm201-08.html)
- Medical/Compassionate Withdrawal (http://www.asu.edu/aad/manuals/ssm/ssm201-09.html)
- Grade of Incomplete (http://www.asu.edu/aad/manuals/ssm/ssm203-09.html)

Grade Appeals

Grade disputes must first be addressed by discussing the situation with the instructor. Any disputes about the grade of an assignment must be discussed with your instructor within 48 hours of the grade being posted. If the dispute is not resolved with the instructor, the student may appeal to the department chair per the University Policy for Student Appeal Procedures on Grades (https://catalog.asu.edu/appeal).

Student Conduct and Academic Integrity

ASU expects and requires its students to act with honesty, integrity, and respect. Required behavior standards are listed in the Student Code of Conduct and Student Disciplinary Procedures (http://www.asu.edu/aad/manuals/ssm/ssm104-01.html), Computer, Internet, and Electronic Communications policy (http://www.asu.edu/aad/manuals/acd/acd125.html), ASU Student Academic Integrity Policy (http://provost.asu.edu/academic-integrity/policy), and outlined by the Office of Student Rights & Responsibilities (https://eoss.asu.edu/dos/srr). Anyone in violation of these policies is subject to sanctions.

Students must refrain from uploading to any course shell, discussion board, or website used by the course instructor or other course forum, material that is not the student's original work, unless the students first comply with all applicable copyright laws; faculty members reserve the right to delete materials on the grounds of suspected copyright infringement.

Students are entitled to receive instruction free from interference by other members of the class (http://www.asu.edu/aad/manuals/ssm/ssm104-02.html). An instructor may withdraw a student from the course when the student's behavior disrupts the educational process per Instructor Withdrawal of a Student for Disruptive Classroom Behavior (http://www.asu.edu/aad/manuals/ssm/ssm201-10.html).

Appropriate online behavior (also known as *netiquette*) is defined by the instructor and includes keeping course discussion posts focused on the assigned topics. Students must maintain a cordial atmosphere and use tact in expressing differences of opinion. Inappropriate discussion board posts may be deleted by the instructor.

If a student should deem any part of the course content offensive, this should be brought to the attention of the instructor, or alternatively, to the unit chair or director via email. Communication should include reference to the course information and specific offensive content.

The Office of Student Rights and Responsibilities accepts incident reports (https://eoss.asu.edu/dos/srr/filingreport) from students, faculty, staff, or other persons who believe that a student or a student organization may have violated the Student Code of Conduct.

Title IX Statement

Title IX is a federal law that provides that no person be excluded on the basis of sex from participation in, be denied benefits of, or be subjected to discrimination under any education program or activity. Both Title IX and university policy make clear that sexual violence and harassment based on sex is prohibited. An individual who believes they have been subjected to sexual violence or harassed on the basis of sex can seek support, including counseling and academic support, from the university. If you or someone you know has been harassed on the basis of sex or sexually assaulted, you can find information and resources at https://sexualviolenceprevention.asu.edu/fags.

As a mandated reporter, I am obligated to report any information I become aware of regarding alleged acts of sexual discrimination, including sexual violence and dating violence. ASU Counseling Services, https://eoss.asu.edu/counseling is available if you wish to discuss any concerns confidentially and privately. ASU online students may access 360 Life Services, https://goto.asuonline.asu.edu/success/online-resources.html.

Edson College of Nursing and Health Innovation Student Handbooks

Students are expected to adhere to the policies and guidelines in the current edition of the Edson College of Nursing and Health Innovation for your program (https://nursingandhealth.asu.edu/students/policies-handbook).

Copyright and Prohibition of Commercial Note Taking Services

Course content, including lectures, are copyrighted materials. Students may not share outside the class, upload, sell, or distribute course content or notes taken during the conduct of the course (see <u>ACD 304–06</u>, "Commercial Note Taking Services" for more information).

How Long Students Should Wait for an Absent Instructor

In the event the instructor fails to indicate a time obligation, the time obligation will be 15 minutes for class sessions lasting 90 minutes or less, and 30 minutes for class sessions lasting

more than 90 minutes. Students may be directed to wait longer by someone from the academic unit if they know the instructor will arrive shortly.

Course Evaluation

Students are expected to complete the course evaluation. The feedback provides valuable information to the instructor and the college and is used to improve student learning. Students are notified when the online evaluation form is available.

Syllabus Disclaimer

The syllabus is a statement of intent and serves as an implicit agreement between the instructor and the student. Information in the syllabus, other than grade and absence policies, may be subject to change with reasonable advance notice. Every effort will be made to avoid changing the course schedule but the possibility exists that unforeseen events will make syllabus changes necessary. Please remember to check your ASU email and the Canvas course site often.

Accessibility Statement

Disability Accommodations: Qualified students with disabilities who will require disability accommodations in this class are encouraged to make their requests to me at the beginning of the semester either during office hours or by appointment. Note: Prior to receiving disability accommodations, verification of eligibility from ASU Student Accessibility and Inclusive Learning Services (SAILS) is required. Disability information is confidential.

Establishing Eligibility for Disability Accommodations: Students who feel they will need disability accommodations in this class but have not registered with Student Accessibility and Inclusive Learning Services (SAILS) should contact SAILS immediately. Campus locations and contact information are available on the SAILS website (https://eoss.asu.edu/accessibility). Check the SAILS website (https://eoss.asu.edu/accessibility) for eligibility and documentation policies.

Email: Student. Accessibility@asu.edu

SAILS Phone: (480) 965-1234 SAILS FAX: (480) 965-0441

Technical Requirements & Support

Computer Requirements

This course requires Internet access and the following:

- A web browser. Please use only Google Chrome (https://www.google.com/chrome) or Mozilla Firefox (https://www.mozilla.org/en-US/firefox/new/)
- Adobe Acrobat Reader (https://get.adobe.com/reader/)
- Microphone and speaker
- Webcam

Computer Skills Requirements

It is expected that you will be able to do at least the following tasks on a computer:

- Accessing and using instructional/communication tools in the Canvas Learning Management System (see https://community.canvaslms.com/docs/DOC-10701 for more information)
- Using ASU email (see https://links.asu.edu/emailguide for more information)
- Creating and submitting files in commonly used word processing program formats (specifically Microsoft Word)
- Copying and pasting text
- Downloading and installing software
- Using spreadsheet programs (specifically Microsoft Excel)
- Using presentation and graphic programs (such as Microsoft PowerPoint, Google Slides, etc.)
- Note: Microsoft Office 365 (including Word, Excel, PowerPoint, etc.) is available for free download to PCs, Macs, and some tablets. See https://myasu.force.com/authkb?id=kA1d0000000DIYr for more information.

Technical Support

This course uses Canvas to deliver course content. It can be accessed through MyASU at https://my.asu.edu or the Canvas home page at https://canvas.asu.edu.

To monitor the status of campus networks and services, visit the System Status Portal at https://systemstatus.asu.edu or via Twitter by following @asuoutages.

To contact the help desk you have two options:

- Website: assessed through the MyASU Service Center at https://my.asu.edu/service
- Chat: assessed through the MyASU Service Center at https://my.asu.edu/service
- Call toll-free at 1-855-278-5080

Tutoring Support

Services are offered in person and online through University Academic Success Programs for ASU students who are currently enrolled in courses.

- Tutoring is available in math, business, science, engineering, and statistics courses.
- Writing tutoring is available for any writing project at any stage of the writing process.
- Graduate writing tutoring is available for any type of writing project for any course.
- Supplemental Instruction (SI) facilitates collaborative study groups for selected courses.
- Resources are available through our Online Study Hub, YouTube channel, Zoom recordings, and handouts.

Visit https://tutoring.asu.edu or call (480) 965-9072 for more information about these services.